

# VISITATION UPDATE

**August 31, 2021**

Thank you for your continued cooperation and understanding throughout the Covid-19 Pandemic. We understand the challenges of limited access to our facility through these difficult times and do our best to ensure the safety of our residents, while allowing visitors for our residents that are so important!

Effective September 1, 2021, there will no longer be a requirement to call ahead to book an indoor visit. Our staff care for your family members like their own and have taken pride in having them ready for your visits. Please be understanding, as we go back to the more unpredictable nature of unscheduled visitation, that we had pre-Covid. Your family member may be sleeping, at a recreation activity, etc. when you arrive. We ask that you proceed directly to their room for the visit, as visitors are not permitted in common areas on the households.

*Masks must be worn by all visitors for the duration of your visit. Masks may be removed to eat or drink but must be put back on immediately after. Failure to properly mask during your visit, may impact future visits.*

## INDOOR VISITS:

- 1-4:00pm 7 days per week
- 1-6:30pm Tuesday and Thursday\*
- No advanced booking required
- Maximum of 2 visitors at one time
- Children are permitted (one child can accompany one adult)

*\*Please note that under provincial guidelines, visitors are not permitted to join the resident in the dining room for dinner. We ask that you arrange your visit accordingly, as meals are not served in resident rooms.*

## OUTDOOR VISITS:

- 1-4pm 7 days per week
- Must be booked 24 hours in advance (Monday visit must be booked by Friday at 3pm)
- Maximum of 5 visitors at one time

## OFF-SITE VISITS: (Medical Appointments, Sightseeing Drives, Home Visits, Overnight Visits)

- 7 days per week
- Daily visits must be booked by noon the day prior to the visit. Please note that bookings are not taken on weekends.
- Overnight visits must be booked at least 48 hours in advance. Please note that bookings are not taken on weekends.
- **Resident must be screened back into the building. Please do not return resident to room without this being completed.**